

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

#### HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual core care.

## YOUR EXPERIENCE

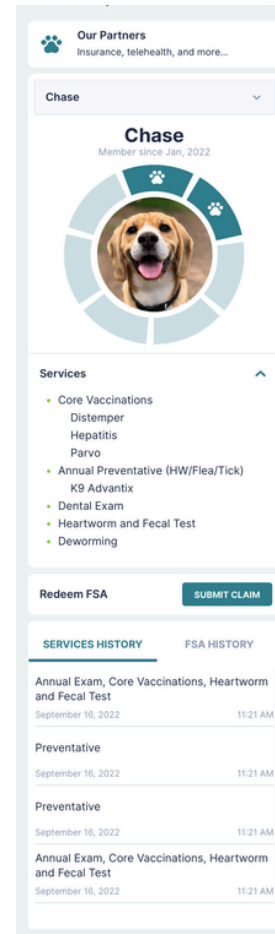
**EASILY VIEW YOUR PET'S PROFILE**

**REAL-TIME SERVICE HISTORY**

**IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP**

**EASY TO USE BENEFITS**

**MARKET HUB PARTNERS + PERKS**



# CANINE PRIORITY CARE PLANS

A YEAR OF CARE



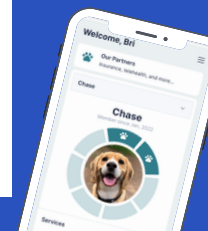
## IN A SIMPLE MONTHLY PAYMENT





## SIGN UP TODAY AND SAVE DURING YOUR VISIT!

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core vaccines, and an in-hospital credit - all available immediately upon sign up!

### REGISTER AT THE QR CODE BELOW!



## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind



## WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need annually. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- **Provides seamless, transaction-free checkout**
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly**

Login at: [app.petcentrichealth.com/login](http://app.petcentrichealth.com/login)

### PUPPY PLAN



**\$79/  
month**

### ADULT DOG PLAN



**\$69/  
month**

### SENIOR DOG PLAN



**\$90/  
month**

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

# PRIORITY CARE PLANS

- Physical Examination
- Rabies Vaccine
- Bordetella Vaccine
- DA2PP Vaccine
- Annual Bloodwork and Parasite Screening (Fecal)
- F/T/HW Prevention (TRIO)\*
- Microchip Placement
- ASPCA Poison Control Hotline Allowance (1)
- Nail Trim (1)
- Annual In-Hospital Credit (pet FSA)
- TOTAL SAVINGS**

puppy plan <1 year	adult canine plan 1 year - 7 years	senior canine plan > 7 years
2 well exams + 3 vet asst exams	1 well exam + 1 emergency exam	2 well exams + 1 emergency exam
✓	✓	✓
✓	✓	✓
up to 4	✓	✓
adult+senior only	✓	✓
6 months included	puppy only	puppy only
✓	puppy only	puppy only
✓	✓	✓
✓	✓	✓
\$350	\$400	\$500
<b>16%</b>	<b>15%</b>	<b>14%</b>

